

CASE STUDY

You are a hotel manager in one of popular touristic cities in Poland. Your hotel is one of the biggest and best in the area and it is famous for two things – firstly, for a great kitchen, and secondly, for promoting Polish culture and traditions among its guests.

As the end of December is approaching, several of your guests declared that they are going to stay in the hotel for Christmas and they would like to have a traditional Christmas supper on 24th December. One of your guests additionally informed you that he is lactose intolerant, therefore, you have to make sure that your guest will still have something to eat during the supper. Your task as a hotel manager is to plan the whole event.

You have to do the following:

- make research on the Polish Christmas traditions and decide which are suitable to be introduced during Christmas supper in a hotel
- make a list of the dishes served during the Christmas supper for the chef in the hotel's kitchen
- create a menu with suitable description of the meals
- create an invitation for the guests containing the following information: overall description of the event, time and place of the event, chosen attractions

Before you move on to fulfil your tasks, you probably need to do some research. You can do the research on your own, or you can use the following sources:

<https://www.whychristmas.com/cultures/poland.shtml> - comprehensive Why Christmas website on Polish traditions

<https://culture.pl/en/article/polish-christmas-eve-traditions> - a short article on traditions taking place on the day of the Christmas Eve

<https://www.local-life.com/krakow/articles/christmas-traditions> - another description of Christmas tradition, comprising all three days

<https://culture.pl/en/article/the-12-dishes-of-polish-christmas> - description of traditional twelve dishes with recipes in the form of videos

<https://www.polska.pl/tourism/cuisine/polands-traditional-christmas-eve-dishes/> - description of a different set of traditional Christmas dishes

<https://www.urbandadventures.com/blog/polish-christmas-dinner.html> - description of the Christmas dishes ritual

<http://www.polskafoods.com/polish-recipes/how-polish-christmas-wigilia-recipes> - recipes for Christmas supper

Below you will find exemplary menu and invitation – but you can also make one on your own!