

## **The Case**

A group of tourists arrived in Hrvatsko Zagorje to visit it for the first time in the middle of summer. First of all their visit included sightseeing, especially in the countryside, meeting local people, enjoying the local food and local traditions, making new friends.

Previously they were informed by their Croatian friends about the popularity of traditional museums in this part of the country. They decided to enter the museum eating an ice cream which was extremely forbidden but they were very impolite and they did not obey.

The curators were really impressed, as they had never experienced anything like this before.

In addition- they were planning to take some photos and upload them onto certain social media and expected to have a really good time.

However everything went wrong, in the end all were upset and disappointed...